


READING FESTIVAL TERMS OF SALE

Please ensure you have read and understood the full terms and conditions of sale and conditions of entry before purchasing tickets. Tickets are non- refundable or transferable. It is prohibited to resell tickets for the Event.

Maximum Ticket Limits	<p>*MAXIMUM 4 TICKETS PER HOUSEHOLD* *MAXIMUM 1 'YOUR READING PASSPORT' DISCOUNT PER PERSON*</p> <p>Please adhere to published ticket limits. Persons who exceed the ticket limit may have any or all of their order(s) and tickets cancelled without prior notice by Reading Hexagon in its discretion. This includes: orders associated with the same name, e-mail address, billing address, credit card number or other information.</p>
Your Reading Passport	<p><i>Your Reading Passport</i> tickets are only available to purchase in person from The Hexagon Box Office. Cash transactions only. Photo ID and a valid <i>Your Reading Passport Card</i> in the customers name will need to be shown at the point of purchase.</p> <p>A maximum of one Reading Passport Discount per person.</p>
Age Restrictions	<p>No unaccompanied under 16's are allowed on site.</p> <p>Under 16's must be accompanied by a paying ticket holder aged 18+ who must remain on site for the duration of the event as the guardian of the Under 16 year old.</p> <p>Under 13's (12 yrs and under) are admitted free, but must be accompanied by a paying ticket-holder over 18 at all times.</p> <p>If you are unable to prove that you are 16 or over and you aren't accompanied by a ticket holding adult, you will be refused entry. Parents may be asked to provide ID with proof of age if the child appears to be over 12 but doesn't have a ticket.</p> <p>Don't take any chances - bring proof of age.</p>
Event Information	<p>Please note - You are booking tickets for Reading Festival in Reading, Berkshire</p> <p>Weekend Tickets include access to the festival campsites</p> <p>Weekend Tickets are valid for entry from 8am on Thursday 27th August 2020 (or 6pm on Wednesday 26th August 2020 for customers who also have an early entry pass for priority access to the campsites).</p> <p>Tickets are not transferable and only valid when purchased from official agents of Festival Republic. Lost & Stolen tickets or will not be replaced – this also applies to tickets which have been left at home, lost or miss-delivered by Royal Mail, or lost at any point prior to being exchanged for a wristband, including in the queue lanes, either before or after the ticket scan point.</p> <p>Ticket holders are responsible for their tickets until exchanged for a wristband on first time entry. Weekend wristbands allow unlimited access to and from the event. Reading Festival will not replace lost or stolen tickets or wristbands regardless of proof of purchase. Wristbands removed from the wrist or tampered with will be rendered invalid and will not be replaced.</p> <p>A physical ticket is required for entry. We don't accept e-tickets, mobile tickets or booking confirmations</p> <p>Refunds are only considered on major cancellation, substantial alteration or by special exception determined by Festival Republic.</p> <p style="text-align: right;">/...</p>

<p>Terms & Conditions of Entry</p>	<p>Please ensure you have read and understood the additional Conditions Of Entry available at the links below or on request from The Hexagon</p> <p>Conditions of Entry - Weekend Ticket Conditions of Entry - Day Tickets</p>
<p>Delivery Information</p>	<p>TICKETS ARE FOR COLLECTION ONLY – THEY WILL NOT BE POSTED</p> <p>A voucher will be issued which can be exchanged for an official ticket at The Hexagon Box Office, Queens Walk, Reading, RG1 7UA, Mon-Fri 10am-5pm. If your booking has been found to be in breach of the terms and conditions of sale tickets will be cancelled, and your voucher will not be valid.</p> <p>Reading Hexagon will advise you when your tickets are ready to collect. Tickets must be collected before Friday 14 August. Tickets will only be issued to the original purchaser on production of valid photo ID and payment card. For further information and terms & conditions of sale + entry please visit www.readingfestival.com</p> <p><u>IMPORTANT DELIVERY INFORMATION</u></p> <ul style="list-style-type: none"> • Please ensure that your contact details including email and mobile number on your customer record are valid and up to date. • Please note that any essential information regarding your order will be e-mailed to the e-mail address you enter at the time of booking – please ensure you check your junk/spam folders for your booking confirmation and any other vital information regarding your booking that we may send you between now and the event date. If your e-mail address changes, please update your new address by contacting the ticket agent you booked through. <p>Your information will be provided to Festival Republic, the organiser of the event, for the purpose of event management and customer analytics and as further described in their Privacy Policy available at www.readingfestival.com</p>
<p>Accessible Tickets</p> 	<p>Accessible Tickets</p> <p>Disabled access customers wishing to attend for the whole weekend should first buy a Weekend Ticket</p> <p>Please buy your festival ticket first – you can do this via our website. You will then need to apply for access to disabled facilities and/or a free PA ticket</p> <p>The Access Requirements Form is not live yet, if you would like to be notified when it becomes available please email access@readingfestival.co.uk.</p> <p>Please Note: Only buy your own ticket, do not buy a ticket for your PA as this will NOT be refunded if you are approved a PA ticket through the application. If you are not offered a free ticket for a PA but you still wish to bring someone, and the event has sold out by the time we inform you, we can make one ticket available to buy.</p> <p>Any queries regarding the registration process, please visit: https://www.readingfestival.com/information-category/access-customers for more detailed information or telephone our Disabled Access Coordinators on 0207 009 3490 during office hours.</p>