

Booking a Free Personal Assistant Ticket for a Non-Wheelchair User

To begin, you must be [logged in to an eligible Reading Arts account](#). This is an account that has signed up for an access membership with us, or an account that is set up as a designated facilitator for an access member. To sign up for an access membership please [click here](#).

Select Tickets

80s Live, Saturday 03 April 2027, 19:30

The Hexagon - Arena, The Hexagon, Queens Walk, Reading, RG1 7QF (Set Nav RG1 7TQ)

The Hexagon -

Arena

Please select your seats (maximum 6 for this event per order)

ARENA Flat floor Seating

STAGE

REFRESH

CONTINUE

Prices

	Full Price	Personal Assistant (1 Free to eligible customers)
Band A	£37.50 (inc. £3.50 cmsn)*	£37.50 (inc. £3.50 cmsn)*
Unavailable		

Start by selecting your required number of seats in the area of the auditorium you would like to sit in.* In this example, we will select 2 tickets. Then press continue.

*Please note, all personal assistant tickets must be booked adjacent to the full price ticket. Any orders containing personal assistant tickets that are sat apart from a full price ticket will be cancelled.

Please select the type of tickets you would like.

[Change My Seats](#)

Area	Seat	Type
Arena	C41	Full Price - £37.50 (inc. £3.50 cmsn)
Arena	C42	Full Price - £37.50 (inc. £3.50 cmsn) Full Price - £37.50 (inc. £3.50 cmsn) Personal Assistant (1 Free to eligible customers) - £37.50 (inc. £3.50 cmsn)

CONTINUE

You will be able to change the ticket types on the next screen. From the drop down, change one of the tickets from a Full Price ticket to a Personal Assistant ticket. **Please note** that the personal assistant ticket type price will still be the same as the full price ticket here as **the discount applies later in the basket** (if you are logged in to an eligible account). Press continue.

Ticketplan Refund Protection £1.75

1

ADD TO BASKET

CONTINUE TO BASKET

The next screen will ask if you want to add the Ticketplan Refund Protection to your order. The quantity will default to suggesting you add the protection for every ticket in the basket, but you only need to add it for paid for tickets. **You do not need to purchase Ticketplan for free Personal Assistant tickets**. In this example, we will only be buying one full price ticket so we can change the amount to add to basket from 2 to 1. Click add to basket and then continue.

Basket

Item	Qty		Total	
	80s Live		2	£75.00 £37.50
	Sat, Apr 3, 2027 7:30 PM Hexagon			
	Arena	Full Price	Seat C41	£37.50 Delete
	Arena	Personal Assistant (1 Free to eligible customers)	Seat C42	£37.50 £0.00 Delete

Savings

Your items have been discounted part of the offer **Access Member (1 free PA ticket)**

Offer subject to availability.
No other discounts or offers will apply.
Discount automatically applied at the checkout.

If you are logged in to your online account already and are eligible, your basket should look something like this. Here it has correctly discounted the Personal Assistant ticket to £0.00 as we have at least one Full Price ticket in the basket. From here, you can continue to checkout as normal.

If you encounter any issues whilst trying to book, please see our troubleshooting guide [here](#) or contact our team by telephone or email.

All bookings made using the free personal assistant ticket offer are strictly monitored and bookings may be amended or cancelled if they breach these terms. We reserve the right to revoke membership, and entitlement to free personal assistant tickets, to any access scheme member if they, or their facilitator, are found to be deliberately misusing this facility. Please read full the full Access Bookings Terms and Conditions [here](#).