

Booking a Wheelchair Space

You can book a wheelchair space even if you have not signed up with us to receive a free personal assistant ticket. If you have declared in your account preferences that you are a standard wheelchair user, the wheelchair spaces and adjacent personal assistant seat will be visible for you to book, and you can follow the below instructions to do so. However, the personal assistant ticket will not show as £0.00 and will need to be paid for. If you are entitled to a free personal assistant ticket you will need to sign up to our [access membership](#).

Booking a Wheelchair Space and Free Personal Assistant Ticket

To begin, you must be [logged in to an eligible Reading Arts account](#). This is an account that has signed up for an access membership with us and has the preference ‘I am a wheelchair user (standard)’ **OR** ‘I am a wheelchair user (large or electric) *’ selected.

Alternatively, if you are booking on a wheelchair user’s behalf, you need to be logged in to an account that is set up as a designated facilitator for a wheelchair user. To sign up for an access membership or designated facilitator membership please [click here](#).

*Please note, large/electric wheelchair spaces are currently only bookable over the phone. If your wheelchair exceeds the standard size of W 60cm, H 100cm, D 100cm, has a high back or has any other equipment surrounding it, you will need to call us on 0118 960 60 60 to get booked in.

Select Tickets

80s Live, Saturday 03 April 2027, 19:30

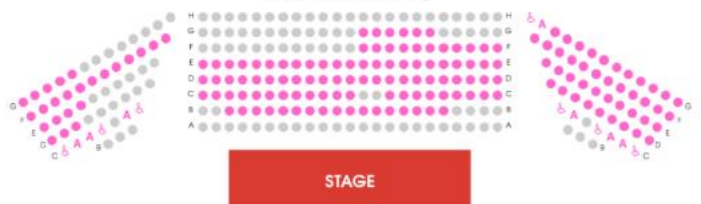
The Hexagon - Arena, The Hexagon, Queens Walk, Reading, RG1 7QF (Sat Nav RG1 7TQ)

The Hexagon -

Arena

Please select your seats (maximum 6 for this event per order)

ARENA Flat floor Seating

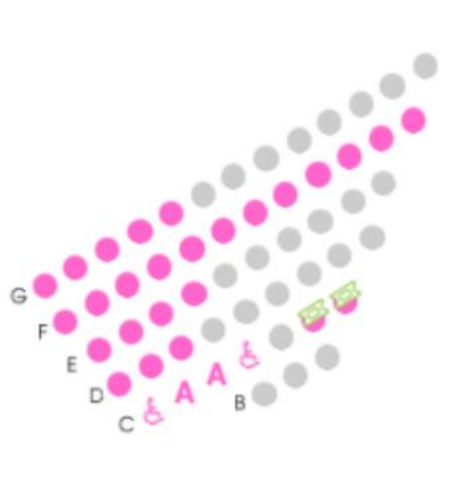


REFRESH CONTINUE

Prices

	Full Price	Personal Assistant (1 Free to eligible customers)
● Band A	£37.50 (inc. £3.50 cmsn)*	£37.50 (inc. £3.50 cmsn)*
● Unavailable		

If you are logged in to your account that has been set up to book wheelchair seats the 'select tickets' screen will look like the above. In this example, we will book a wheelchair space and a personal assistant ticket.



Start by selecting one wheelchair space* (the wheelchair icon) and one personal assistant seat** (the A icon). Then press continue.

*Booking into one of these spaces means that there will be **no seat** present in the auditorium. If the wheelchair user prefers to transfer from their wheelchair into a seat, please do not book one of these spaces.

**Please note, all personal assistants for wheelchair users must be booked adjacent to the wheelchair user. Any orders containing personal assistant tickets that are sat apart from the disabled patron will be cancelled.

Area	Seat	Type
Arena	C26	Personal Assistant (1 Free to eligible customers) - £37.50 (inc. £3.50 cmsn) ▼
Arena	C27	Full Price - £37.50 (inc. £3.50 cmsn) ▼

CONTINUE

You will be able to change the ticket types on the next screen. From the drop down, change the seat that was marked as 'A' from a Full Price ticket to a Personal Assistant ticket. **Please note** that the personal assistant ticket type price will still be the same as the full price ticket here as **the discount applies later in the basket** (if you are logged in to an eligible account). Press continue.

Ticketplan Refund Protection £1.75

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ADD TO BASKET

CONTINUE TO BASKET

The next screen will ask if you want to add the Ticketplan Refund Protection to your order. The quantity will default to suggesting you add the protection for every ticket in the basket, but you only need to add it for paid for tickets. **You do not need to purchase Ticketplan for free Personal Assistant tickets.** In this example, we will only be buying one full price ticket so we can change the amount to add to basket from 2 to 1. Click add to basket and then continue.

Basket

Item		Qty	Total
	80s Live Sat, Apr 3, 2027 7:30 PM Hexagon	2	£75.00 £37.50
Arena	Personal Assistant (1 Free to eligible customers)	Seat C26	£37.50 £0.00 Delete
Arena	Full Price	Seat C27	£37.50 Delete
Savings Your items have been discounted part of the offer Access Member (1 free PA ticket) Offer subject to availability No other discounts or offers will apply Discount automatically applied at the checkout			

If you are logged in to your online account already and are eligible, your basket should look something like this. Here it has correctly discounted the Personal Assistant ticket to £0.00 as we have at least one Full Price ticket in the basket. From here, you can continue to checkout as normal.

If you encounter any issues whilst trying to book, please see our troubleshooting guide [here](#) or contact our team by telephone or email.

All bookings made using the free personal assistant ticket offer are strictly monitored and bookings may be amended or cancelled if they breach these terms. We reserve the right to revoke membership, and entitlement to free personal assistant tickets, to any access scheme member if they, or their facilitator, are found to be deliberately misusing this facility. Please read full the full Access Bookings Terms and Conditions [here](#).